

**Education Council Governance Task Group Report, 12/4/2008**  
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**ACTION ITEMS:**

**NETWORK NEBRASKA STRATEGIC INITIATIVE**

**Action N4g: Create a Network Advisory Group and meeting structure for education entities to provide input to Network Nebraska (CAP).**

Lead: Network Nebraska (CAP)

Participating Entities: NITC Education Council, Educational Service Units, public and nonpublic higher education entities

Timeframe: 2008-09

Funding: No funding required for this action item.

Status: New

**Action N4h: Review the Network Nebraska governance and leadership structure.**

Lead: Network Nebraska (CAP)

Participating Entities: NITC Education Council, Educational Service Units, public and nonpublic higher education entities.

Timeframe: 2008-09

Funding: No funding required for this action item.

Status: New

**Action N2a: The network design/support team of Network Nebraska will develop a memorandum of agreement with local and regional education entities in order to develop a cooperative support system for the statewide network that will mitigate data transport and synchronous video problems.**

Lead: Network Nebraska (CAP)

Participating Entities: Network Nebraska (CAP), ESU-NOC, Higher education entities, NITC Education Council

Timeframe: 2008

Funding: No funding required for this action item.

Status: Continuation – Revised

**DIGITAL EDUCATION STRATEGIC INITIATIVE**

**Action D1: Set a deadline, and establish standard(s) related to the administration and maintenance of learning management systems and content management systems by K-12 schools.**

Lead: NITC Technical Panel

Participating Entities: Learning Management Systems Work Group, NITC Education Council, myeLearning.org, ESU Distance Education Council, UNL Independent Study High School

Timeframe: 2008-2009

Funding: No funding is required for this action item.

Status: Continuation. Required by LB 1208.

The following questions, when answered, will bring additional focus and clarification of the identity of Network Nebraska and its image and branding to current and future customers and partners.

In no particular order--

## PART 1

- 1) Is Network Nebraska an operational network or an educational network?
- 2) Where is the NOC for Network Nebraska located?
- 3) Does Network Nebraska have its own facility or is it occupying space somewhere?
- 4) Do we consider Network Nebraska to be a mature network?
- 5) How is Network Nebraska staffed? Is it adequately staffed?
- 6) Is Network Nebraska considered to be a 24x7 network?
- 7) What kind of Help Desk services should we expect to have in a network of this type?
- 8) What kind of Help Desk hours should we expect to have in a network of this type?
- 9) Is Network Nebraska designed properly for the kind of traffic we are imposing on it?
- 10) Who is the owner or facilitator of Network Nebraska?
- 11) Were funds identified in LB 1208 to fund Network Nebraska either with people, facilities or equipment in the short term with considerations for the long term?
- 12) What levels of redundancy exist on Network Nebraska and for whom?
- 13) Who manages the configuration of the network and the redundancies?
- 14) How often are the battery backup systems in the NOC tested that support Network Nebraska
- 15) How often are the battery backup units that support the distribution system of Network Nebraska tested?
- 16) Does Network Nebraska have a backup power source outside of battery backup units?
- 17) Does Network Nebraska have adequate people resources to run this network on a 24x7 basis?
- 18) Does Network Nebraska have a stakeholder's board? Does it have any constituent management team?
- 19) How does Network Nebraska solicit needs input from its constituents?
- 20) Are all Network Nebraska customers (like WSC) treated the same or is there a priority listing for service?
- 21) What kind of communication occurs between the state and the university on a regular basis identifying issues/concerns with Network Nebraska with the focus on keeping the network highly operational?
- 22) How much new funding has been generated for Network Nebraska with the addition of LB 1208 customers to the network earmarked for people, equipment, and facilities?
- 23) What kind of inter-operational activity exists between the CIO for the State and the CIO for the University as it relates to the visionary development and growth for Network Nebraska?
- 24) What kind of presence does the State have relative to the day to day operation of Network Nebraska?
- 25) What kind of presence does the University have relative to the day to day operation of Network Nebraska?
- 26) Does Network Nebraska file a technology plan with the state as Wayne State does?

## PART 2:

- 1) How is the NN budget determined?
- 2) Who is the current administrator of the NN budget?
- 3) Who is determining the NN budget priorities?
- 4) Do all K12 NN participants pay the same monthly fee without regard to size or service utilization?
- 5) Do all higher education NN participants pay the same monthly fee without regard to size or service utilization?
- 6) Is it true that the participants of NN must fund the entire operation of NN?
- 7) Is it reasonable to think that each institutional NN participant should pay the same fee?
- 8) Is it reasonable to think we can run a 24x7 network of this magnitude with 2.5 FTE?
- 9) Does NN need an executive manager or director that has experience with enterprise networking?

- 10) Does NN need some form of stakeholder's board that has regional membership to direct the work flow?
- 11) Is there any reason that we would not have a stakeholder's board with regional membership?
- 12) Is it possible to share the current expenditures planned and facilitated for the current fiscal year in NN with the stakeholders?
- 13) How much of the current NN backbone, NN Phase 1, is being funded with NN funds?
- 14) Is it possible to make NN a utilization based network for funding purposes?
- 15) Do you think NN needs a call center before Help Desk software is either tested or selected?
- 16) Is it possible that we could ask current NN participants to complete a survey relative to their service needs?
- 17) Is it possible that K12 NN base services would be different than higher education NN base services?
- 18) Is it possible that we may have to have a better funding process to advance the needs of NN?

### PART 3:

- 1) How was NN originally envisioned to be?
  - A cohesive transport network?
  - A cohesive transport and services network?
  - Not cohesive, but rather a collection of networks?
  - A state owned network?
  - A university owned network?
  - A stakeholder's network?
  - A service providers network?
- 2) What is NN today?
  - Is it what was really envisioned?
  - How has it deviated and is it what it should be?
  - Why has it deviated? Was the change planned or did it just evolve?
  - Why did the apparent evolution leave the stakeholders so abandoned?
- 3) What are the goals for NN?
  - Is there a technology plan of some type in place to get us to a defined goal?
  - If there is a plan how did it evolve?
  - If there isn't a plan...why is that?
  - Does the state have a technology plan on file regarding NN?